



**Company ABC  
Risk Assessment Results  
Audit Committee Report**

*(Date)*

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# Risk Assessment: Audit Universe

## Revenues

- Sales/Lead Generation
- Software Pricing/Sales Discounts
- Credit Assessment/Monitoring
- Credit Memo Process
- Customer Fulfillment
- Customer Support
- Customer Support Pricing
- Order Entry/Billing
- Collections/Accounts Receivable
- Software License Tracking
- Revenue Recognition
- Product Upgrades
- Managing New Product Information
- Managing Product Lifecycle
- Professional Services Revenue

## Expenditures

- Purchasing
- Accounts Payable
- Fixed Assets
- Capital/Operating Leases

## Treasury

- Cash and Treasury Management
- Transfer Pricing
- Acquisitions/Alliances
- Foreign Currency Management

## Payroll/Personnel

- Recruitment
- Performance Assessment
- Training
- Compensation/Benefits
- Employee Satisfaction Monitoring
- Payroll Processing

## Financial Reporting

- Budgeting/Forecasting
- Management Reporting
- Tax Compliance
- Access to Company Policies
- Closing/Consolidation Process

## Information Systems

- Systems & Technology Planning
- Data Access/Security
- Disaster Recovery Planning
- Source Code Security
- Resource Prioritization
- Key Business Application
- System Migration Management
- Electronic Product Distribution

## Operating Expenses

- Travel & Entertainment
- Commissions & Bonus Plans
- Contract Negotiations/Management
- Business Partner/VAR/OEM Royalties
- Facilities Management
- Materials Management
- Overhead Cost Management

## Other

- Remote Location Controls
- External Customer Satisfaction Monitoring
- Customer Complaint Tracking/Resolution
- Intellectual Property Protection
- Technological Developments/R&D
- Litigation Management
- Regulatory Compliance
- Business Partner Relationship Management
- Channels Distribution Management
- Software Piracy
- International Development Issues
- Partner/Royalty Controls
- Shareholder Relations

# Risk Assessment Participants

*We would like to thank ABC management for assisting us with our risk assessment process.*

We received input and assistance from the following people:

## Finance

Chief Financial Officer  
Corporate Controller  
Treasurer  
Director of Finance, CS&S  
Controller, North America  
Director of Finance, Europe  
Finance, MEC  
Finance, IAD  
VP, Financial Planning & Analysis

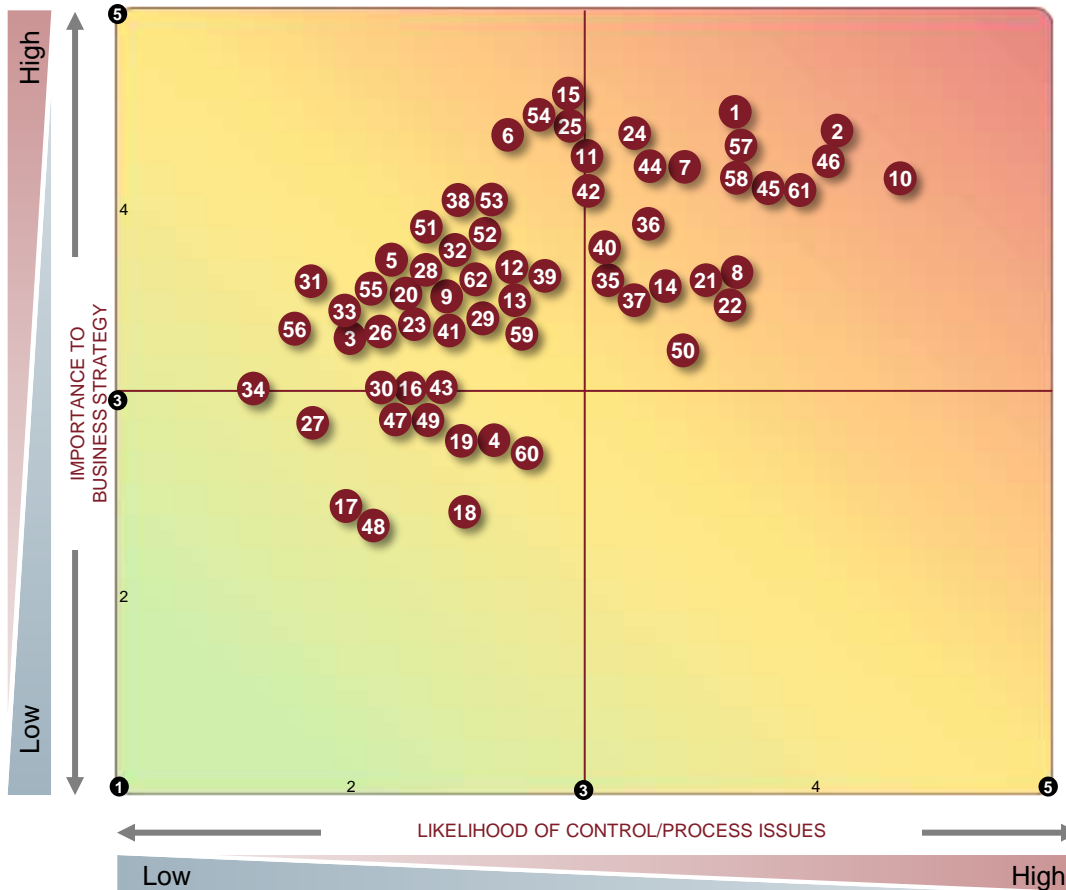
## Operations/Information Systems/Other

VP, Worldwide Field Operations  
East Coast Operations  
VP, Operations West  
Chief Information Officer  
VP, General Counsel & Secretary



# Risk Assessment Results

The matrix below summarizes the results of the risk assessment process. Each business cycle/process was evaluated by the risk assessment participants based on the importance to business strategy and the likelihood of control/process issues.

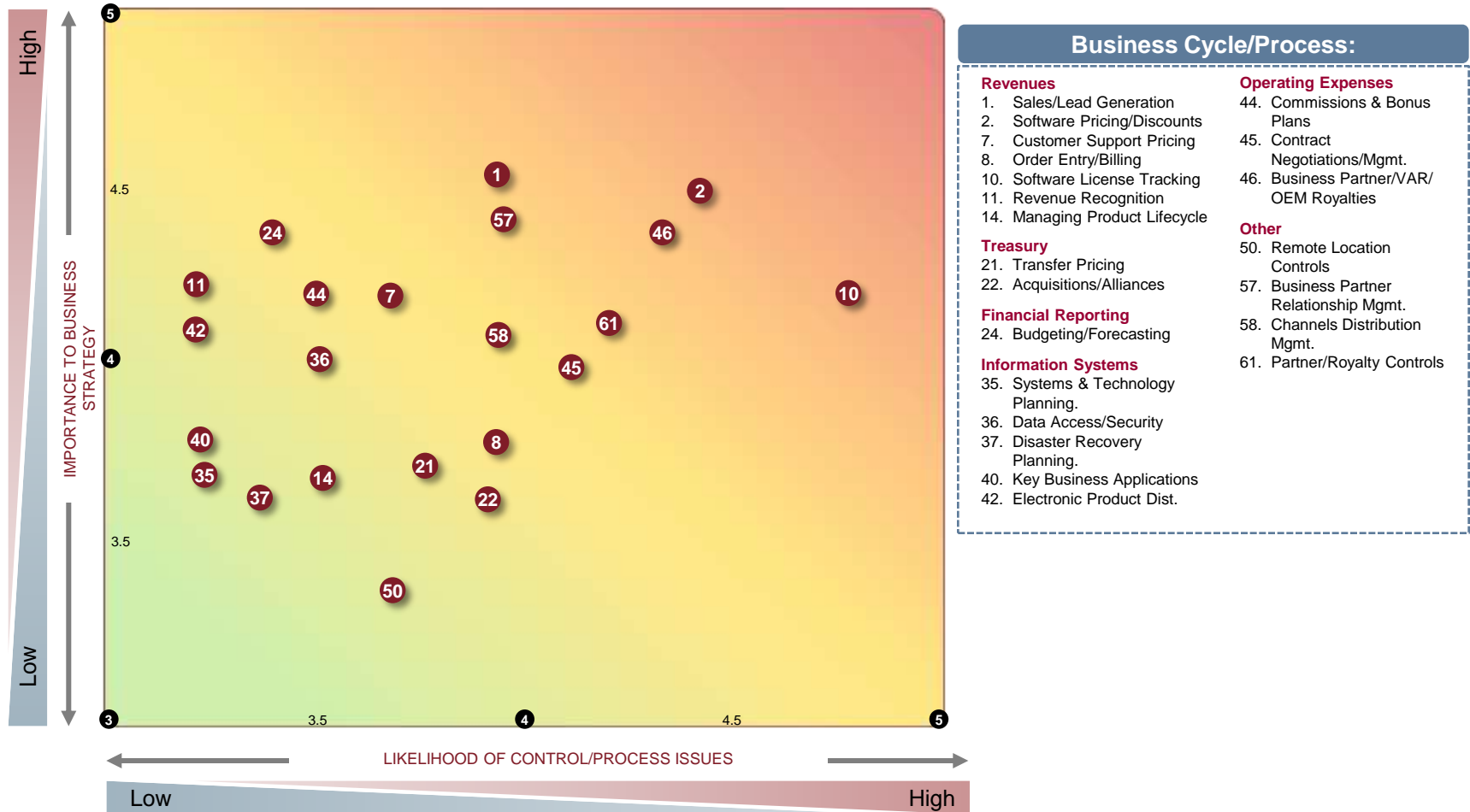


## Business Cycle/Process:

- | Revenues                          | Information Systems                        |
|-----------------------------------|--|
| 1. Sales/Lead Generation          | 35. Systems & Technology Planning.         |
| 2. Software Pricing/Discounts     | 36. Data Access/Security                   |
| 3. Credit Assessment/Monitoring   | 37. Disaster Recovery Planning.            |
| 4. Credit Memo Process            | 38. Source Code Security                   |
| 5. Customer Fulfillment           | 39. Resource Prioritization                |
| 6. Customer Support               | 40. Key Business Applications              |
| 7. Customer Support Pricing       | 41. System Migration Mgmt.                 |
| 8. Order Entry/Billing            | 42. Electronic Product Distribution        |
| 9. Collections/Accounts Rec.      |  |
| 10. Software License Tracking     | <b>Operating Expenses</b>                  |
| 11. Revenue Recognition           | 43. Travel & Entertainment                 |
| 12. Product Upgrades              | 44. Commissions & Bonus Plans              |
| 13. Managing New Product Info.    | 45. Contract Negotiations/Mgmt.            |
| 14. Managing Product Lifecycle    | 46. Business Partner/VAR/OEM Royalties     |
| 15. Prof. Services Revenue        | 47. Facilities Mgmt.                       |
|                                   | 48. Materials Mgmt.                        |
|                                   | 49. Overhead Cost Mgmt.                    |
| <b>Expenditures</b>               | <b>Other</b>                               |
| 16. Purchasing                    | 50. Remote Location Controls               |
| 17. Accounts Payable              | 51. External Customer Satisfaction         |
| 18. Fixed Assets                  | 52. Customer Complaint Tracking/Resolution |
| 19. Capital/Operating Leases      | 53. Intellectual Property Protection       |
| <b>Treasury</b>                   | 54. Technological Developments/R&D         |
| 20. Cash and Treasury Mgmt.       | 55. Litigation Management                  |
| 21. Transfer Pricing              | 56. Regulatory Compliance                  |
| 22. Acquisitions/Alliances        | 57. Business Partner Relationship Mgmt.    |
| 23. Foreign Currency Mgmt.        | 58. Channels Distribution Mgmt.            |
| <b>Financial Reporting</b>        | 59. Software Piracy                        |
| 24. Budgeting/Forecasting         | 60. International Development Issues       |
| 25. Management Reporting          | 61. Partner/Royalty Controls               |
| 26. Tax Compliance                | 62. Shareholder Relations                  |
| 27. Access to Company Policies    |  |
| 28. Closing/Consolidation Process |  |
| <b>Payroll/Personnel</b>          |  |
| 29. Recruitment                   |  |
| 30. Performance Assessment        |  |
| 31. Training                      |  |
| 32. Compensation/Benefits         |  |
| 33. Employee Satisfaction         |  |
| 34. Payroll Processing            |  |

# Risk Assessment Results

The matrix below summarizes the results of the risk assessment process. Each business cycle/process was evaluated by the risk assessment participants based on the importance to business strategy and the likelihood of control/process issues.



# Proposed Internal Audit Plan

Proposed Project	Estimated Hours
Remote Locations <ul style="list-style-type: none"> <li>• UK</li> <li>• France</li> <li>• Netherlands</li> <li>• Japan</li> </ul>	(insert hours)
Operations Centers	(insert hours)
Internal Royalty Reporting	(insert hours)
Credit Memos	(insert hours)
Treasury/Foreign Exchange	(insert hours)
Electronic Commerce	(insert hours)
Disaster Recovery	(insert hours)
Information Systems Security/Access	(insert hours)
Follow-Ups on Prior Projects	(insert hours)
Quarterly Self-Assessment	(insert hours)
Meetings, Risk Assessment	(insert hours)
<b><i>Total</i></b>	<b><i>(insert total)</i></b>



# Proposed Internal Audit Project Map

	Q1			Q2			Q3			Q4		
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>General Accounting</b>												
Operations Center												
Internal Royalty Reporting												
Follow-Ups on Prior Projects												
Quarterly Self-Assessments												
<b>Remote Location</b>												
United Kingdom												
France												
Netherlands												
Japan												
<b>Process Reviews</b>												
Electronic Commerce												
Credit Memos												
Treasury/Foreign Exchange												
<b>Corporate Information Systems</b>												
Information Security/Access												
Disaster Recovery												
<b>Planning and Risk Assessment</b>												